



## How ATS is supporting our employees and customers through the challenges brought on by COVID-19

To our Valued Customers,

We are focused on responding to the unprecedented challenges brought on by COVID-19.

**Our first priority is to ensure the health and mental wellness of our employees.** This is an uncertain and stressful time for everyone. To the best of our ability, we are making sure that our people are safe and have the resources they need:

- we are monitoring the health of our global employees daily;
- we have stopped all non-essential travel; and
- we have enabled social distancing in the workplace.

We will continue to follow the guidance of local health authorities.

**We are committed to ensuring that we can continue to support the critical needs of our customers.** The work we do to provide automation solutions, services and remote support enables our customers to deliver their products to market quickly and at the highest levels of quality. Our commitment to innovation, continuous improvement and quality are vital in ensuring that our customers can continue to operate and get their critical products to market.

**I am proud of the work our teams are doing to support our customers through this global challenge.** We will continue to work hard through this difficult period and will continue to serve our customers and communities to the very best of our abilities. If there is any way that we can be helpful to you or your organization, please let me know.

Together, we will get through this challenging time.

Sincerely,

Andrew Hider  
CEO